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...TMR's "great"

staff, affordable

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support service is just

the right fit ...



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Technology Management Resources Announces Newest Customer – Five Star Bank

Orlando, FL – February 3, 2006 – Five Star Bank of Warsaw, New York will install TMR's *CITATION™ e-Remit* solution. Following a detailed evaluation, the decision has been made to upgrade the banks current lockbox system with a fully automated payments processing solution. Five Star Bank will immediately bring 12 existing customers onto the new system with a total of 10,000 payments per month.

The courtship of Five Star Bank and TMR began at a Jack Henry Users Conference where Jean Burrows, of Five Star Bank, was first introduced to the *CITATION™* automated payments processing solution. Jean, who is the Items Processing Manager, stated specific reasons for choosing *CITATION™* – “The product’s versatility, the capacity for growing the solution without considerable expense, TMR’s background in the banking industry and the *Business Builder™* service.”

For Five Star Bank, the decision was clear, TMR’s “great” staff, competitive price, and excellent support service is just the right fit for this two billion dollar bank. The current customers of Five Star Bank range from village/town/county tax collection to school district funds payments. “There is certainly a market for payment processing services in western and central New York,” according to Jean. She indicated that her lockbox employees are ready for both the challenge of new business and the relief from the formerly manual lockbox process.

“TMR welcomes Five Star Bank as the newest *CITATION™* family member,” stated TMR Regional Manager, Norman Picard. “I enjoyed working with the bank through their evaluation. We look forward to hosting Jean Burrows and her Lockbox Department for training here in Orlando and to a successful implementation of *CITATION™* at their bank.”



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