

iN THE NEWS

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Aloha Hawaii National Bank Technology Management Resources' 1st Hawaiian Customer

November 9, 2007 Orlando, FL – Technology Management Resources (TMR) announces Hawaii National Bank of Honolulu, HI implement the *CITATION™ e-Remit* lockbox solution. In addition to the lockbox solution Hawaii National Bank has invested in *i-View* (web based image/information delivery) and *e-Scan* (full page desktop scanning) which fully integrates with lockbox to enable the bank the opportunity to offer their business customers the most comprehensive services available.

Lloyd Nakao, Senior Vice President for Hawaii National Bank and project lead said from the start that he was looking for “An efficient and cost effective lockbox system to add to our products and services.”

Like most banks, Hawaii National Bank evaluated multiple solutions but TMR's *e-Remit* came out on top once again because of a few factors that Linda Wright, Senior Cashier says had her “SOLD” after the first product demonstration. Linda was impressed by the systems “User friendly layout, ability to tailor the features to each of their customer's needs, and affordable pricing of the system, among other things.”

Also important to Hawaii National Bank was TMR's somewhat unique approach to delivering customer support and service. TMR's *Business Builder™* service is available to all customers and provides assistance in every area of selling, implementing and keeping the banks customers happy. Randy Ezell, *Business Builder™* representative for TMR said “Our *Business Builder™* team and I are excited for the opportunities presented to explore a new market and also assist the bank in implementing new customers.”

Hawaii National Bank has decided to implement their existing bank payments such as loan, charge card and safety deposit boxes by the beginning of 2008. In addition to streamlining their internal bank payments, Hawaii National Bank is implementing their largest current customer, who will utilize *CITATION™ e-Scan* for their mixed document size transactions. Norman Picard, TMR Business Banking Analyst stated “I love to see a bank free themselves of manual time intensive work and really grasp the concept and benefits of automated payments processing. I am confident that Hawaii National Bank will be successful with their lockbox solution!”



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About TMR:

Technology Management Resources offers a wide range of automated payments processing solutions to financial institutions and businesses nationwide. Headquartered in Orlando, FL, TMR has 18 years of dedicated service to the payments industry. TMR's products include: *CITATION™ e-Remit* – image based lockbox, *CITATION™ e>Returns* – automated returns (NSF) re-presentation, *CITATION™ e-Scan* – full page image capture, *CITATION™ i-View* – Web based transaction document image and data delivery, and *CITATION™ i-Deposit* – remote merchant deposit. Each product is delivered in combination with TMR's comprehensive customer