



Technology Management Resources  
766 North State Road# 434  
Altamonte Springs FL 32714

Dear Sir,

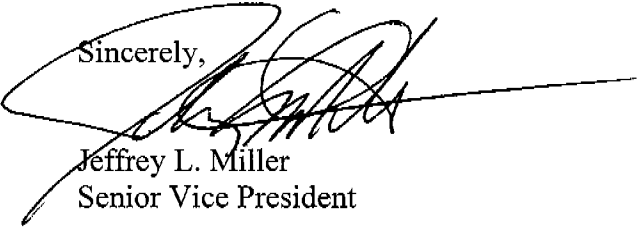
I would like to take this opportunity to express our pleasure with the service we have received thus far from TMR and from Randy Ezell in particular.

We attempted to introduce a lockbox product before thru another vendor and had a very bad experience. In fact, this caused us to loose the business of a very large property management company. Needless to say we carefully considered the prospect of attempting this again. Our experience thus far has been a positive turn around from the first time.

Being new to the product we decided early on to take advantage of the Business Builder portion of your product package. Randy made arrangements to come to Naples for two days and meet with our first eight prospects. I was able to participate in most of these calls and came away feeling we had been extremely successful in our first meetings. Our Business Banking Officer working in tandem with Randy was a winning combination. In fact, the management company who we had lost agreed to meet with us. The outcome of the call was very positive and they have agreed to utilize us for any future associations they add. We are in the process of working up pricing proposals for the remainder of the prospects and I expect to earn the business of most.

The fact that Randy is an ex banker added a measure of credibility that would not have been present otherwise. His service has proved to be of extreme value to us. We will continue to utilize his services and value his input and assistance.

Sincerely,



Jeffrey L. Miller  
Senior Vice President